



OTTAWA MAINTENANCE PROJECT
Alstom Canada

1050 Beaver Hall, 18th Floor
Montreal, QC – H2Z 0A5 (Canada)
Phone: +1 (514) 764-1725
Fax: +1 (514) 879-1955
www.alstom.com

Mr. James Messel
General Manager
Rideau Transit Maintenance General Partnership
805 Belfast Road
Ottawa, ON K1G 0Z4

Ottawa, May 4, 2020

Letter No.: ALSMNT-RTM-0256
In reply to: None
Action: RTM
Letter Ref.: ALSMNT-RTM-0253
Subcontract: Second Amended and Restated Maintenance Subcontract dated September 16, 2019 (“Subcontract”)

Subject: Shutdown O-Train Line 1 and MSF (May 2-3, 2020)

Alstom is writing to RTM further to the Shutdown of the O-Train Line 1 and MSF during May 2-3, 2020.

On April 30, 2020, under letter ALSMNT-RTM-0253, Alstom requested formal notification confirming the Shutdown, as well as a description of work and the plan prior to the start of the Shutdown. Alstom further required a clear commitment from RTM to provide a status on the System following completion of the work of May 2 -3, 2020. The first shutdown took place this weekend, and to date, Alstom has not received a formal reply or information/confirmations requested. We therefore repeat our request for a description of the work completed, status, handover documents, as well as the other elements detailed in our letter ALSMNT-RTM-0253.

We remind RTM that under the Project Agreement, Project Co’s request for City approval for a Major Maintenance Shutdown Period shall be submitted to the City Representative at least forty-five (45) calendar days in advance of the proposed Major Maintenance Shutdown Period. Under art. 3.4 of the Subcontract, RTM is to forward to Alstom any notice, request or other communication that it receives that relates to the carrying out of the MSC Activities or would adversely impact the ability of the Maintenance Subcontractor to perform its obligations under this Agreement, within three (3) Business Days of receipt. Alstom was only advised several days prior to the Shutdown by RTM that it was in fact taking place, and we have yet to receive critical information relating to the scope of the work performed, what modifications were made to the System, and other details that may have bearing on Alstom’s performance of maintenance activities.

Please note that Alstom’s assistance was required to support during the May 2-3, 2020 Shutdown. Alstom is in the process of assessing these and other costs and expenses and will be submitting a Variation for any out of scope work. Additionally, Alstom reiterates that payment to Alstom shall not be impacted by the Shutdown as there was no variation or amendment of the Subcontract regarding scheduled kilometers.



Based on the City Memo dated April 29, 2020, the next Shutdown is currently scheduled for May 9-13, 2020. Alstom requests that RTM respond to letter ALSMNT-RTM-0253 to provide the information and documents requested and ensure a complete and proper handover following the Shutdowns.

Please be note that Alstom presents this letter without waiving and with express reservation of Alstom's rights and remedies as may be available under the Maintenance Subcontract Agreement, any other contract, applicable law, rules or regulations whether at law or in equity. In no event shall this letter constitute nor be deemed to be a waiver by Alstom of any of its rights or remedies with regards to the above.

Sincerely,

A handwritten signature in black ink that reads "R France". The signature is written in a cursive style.

Richard France

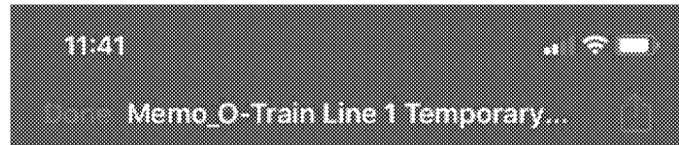
Attachment(s):

- City Memo dated April 29, 2020

cc: Alex Turner, RTM
Michail Matthiopoulos, Alstom
Remy Adnot, Alstom
Naomi Sarna, Alstom



Attachment 1 – City Memo dated April 29, 2020



MEMO / NOTE DE SERVICE



To / Destinataire:	Mayor and Members of Council Chair and Members of the Transit Commission	Fichier / de fichier:
From / Expéditeur:	General Manager	Date: April 29, 2020
	Transportation Services Department	
Subject / Objet:	O-Train Line 1 Temporary Closures	

The purpose of this memo is to advise Members of Council and the Transit Commission that Rideau Transit Group (RTG) has requested access to O-Train Line 1 to allow them the opportunity to complete maintenance activities and work relating to issues that have impacted service.

You will recall that staff have advised that an update on RTG's rectification plan will be provided at the upcoming Council meeting in May. As part of that plan, RTG and the City have agreed that this period of low ridership provides an opportunity to undertake work relating to initiatives that are part of that plan and will improve system performance.

The City has granted permission to RTG to complete this work during this time due to the current low ridership levels caused by the COVID-19 pandemic. Several maintenance and repair activities have been scheduled during two periods, in order to take full advantage of access to the stations, the systems and the track.

O-Train Line 1 will temporarily close on the following dates:

- Saturday, May 2 to Sunday, May 3 and reopening on Monday May 4; and,
- Saturday May 9 through to Wednesday May 13 inclusively and reopening on Thursday, May 14.

R1 replacement bus service will run during both of these periods.

During the May 2 and May 3 closure, one of the primary tasks will be work related to the train control software. This two-day closure is required to allow RTG to undertake various software upgrades and monitoring. Customers and residents will still see trains running, but they will not be available for use by customers.

During the May 9 to May 13 closure, repair activities will focus on infrastructure work on the track and the overhead catenary power supply system. Customers will see a variety of high rail track equipment working in various locations on the track, undertaking inspections and adjustments. In parallel with the repair work, seasonal maintenance at stations will be completed, including cleaning of the glass panels, as well as pressure washing the floors, stairwells and platforms. Other maintenance activities relating to rail and station infrastructure may also be performed during this time, where operationally feasible.